

# A Northside Network Provider

English - Spanish

Full Name: \_\_\_\_\_ Date of Birth \_\_\_\_\_  
(First) (Middle) (Last)

**Gender (circle)** Male Female **Marital Status (circle)** Single Married Divorced Widowed

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

\*Preferred Phone Number  home  cell \_\_\_\_\_

\*Email \_\_\_\_\_

Ethnicity  Hispanic or Latino  Not Hispanic or Latino  Unknown/Declined

Race  American Indian/Alaskan Native  Asian  Black/African American  Native Hawaiian/Pacific Islander

White  Other  Unknown/Declined

Preferred Language  English  Spanish  Chinese(Cantonese)  Chinese(Mandarin)  French  German

Italian  Japanese  Portuguese  Russian  Other

Employer \_\_\_\_\_ Employer Phone \_\_\_\_\_

**Preferred Communication for Appointment Reminders:**  Phone Call  Automated Text  Automated Email

Patient Agrees that Practice may also rely on patient's expressed preference when making the appointment

**We require a minimum of 24 hour notice for cancellations. Failure to do so may result in a charge for the missed appointment.**

## Pharmacy Information

Pharmacy Name \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

Pharmacy Address \_\_\_\_\_

## Guarantor if not the patient (financially responsible party for minor or incapacitated adult):

Name \_\_\_\_\_ Date of Birth \_\_\_\_\_ Relationship to Patient \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

\*Preferred Phone Number  home  cell \_\_\_\_\_ \*Email \_\_\_\_\_

\*By providing a phone number or email address, you understand that communication by email and text may be an unsecure form of communication and you expressly consent and authorize Northside and its affiliates to contact you via phone calls (through the use of any dialing equipment such as artificial or pre-recorded voice technology and/or automated telephone dialing systems), texts, and/or emails, including for appointment reminders, payment-related messages, quality improvement communications such as surveys, and invitations to join our secure patient portal, if available.

## Emergency Contacts Information and Relationship to Patient:

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone \_\_\_\_\_

## Referring Physician Information:

Physician Name \_\_\_\_\_ Specialty \_\_\_\_\_ Office Name \_\_\_\_\_

Address: \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

## Primary Care Physician Information (if different than referring physician):

Physician Name \_\_\_\_\_ Specialty \_\_\_\_\_ Office Name \_\_\_\_\_

Address: \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

Does your insurance require a referral?  YES  NO; if yes, please provide the referral to the receptionist

### Primary Insurance

### Secondary Insurance

Name of Insurance \_\_\_\_\_

Policy Holder Name and Date of Birth \_\_\_\_\_

Policy Holder Relationship to Patient \_\_\_\_\_

Policy/Member ID Number \_\_\_\_\_

Group/Plan Number \_\_\_\_\_

**Patient/Guarantor Signature** \_\_\_\_\_ **Date** \_\_\_\_\_



# A Northside Network Provider

English - Spanish

Patient Name \_\_\_\_\_

Date of Birth \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Month Day Year

## FINANCIAL ACKNOWLEDGEMENT

**ASSIGNMENT OF BENEFITS:** Unless I have specified otherwise, verbally or in writing, in consideration of the services provided at Northside Hospital, I hereby assign and transfer to the Hospital and other medical providers all hospital and medical provider benefits payable under my insurance policies or benefit plans. I hereby assign and transfer all related rights and remedies due under the insurance policies or benefit plans that I have identified or will identify in connection with all services rendered, including but not limited to all rights and remedies pursuant to applicable state, federal and ERISA regulation. I hereby assign and transfer all rights to the Hospital and other medical providers applicable under ERISA, federal or state regulation to pursue any benefit denial, limitation of coverage or request for an administrative review of fiduciary duties involving administration of benefits by the U. S. Dept of Labor, the Department of Community Health or the Department of Insurance. I authorize and direct the insurance company to pay all such benefits to the Hospital and appropriate medical providers. I understand that assignment does not relieve me of any responsibility I may have for payment of charges not paid by the insurance company, unless otherwise provided by the terms of an agreement between the insurance company and the Hospital. If admission is for pregnancy, assignment of benefits will also apply to any newborn child. I certify that the information I have provided with respect to my coverage is true and accurate. I also understand that Northside Hospital may have to submit my health information for this or a related claim, including confidential information (i.e. mental health, alcohol/drug abuse or HIV/AIDS), for payment purposes. This assignment will remain in effect until revoked by me in writing.

**PRECERTIFICATION:** I understand that my insurance policy may require compliance with a utilization review program to make certain that health care benefit funds are expended when justified. I understand that it is the utilization review program's responsibility to review proposed elective admissions and anticipated courses of treatment. I understand that if the utilization review program determines that admission is necessary and appropriate and issues certification, the benefits of my health plan will be made available to me in accordance with the terms of my policy. However, if certification is denied, health care benefits may be withheld. I understand that precertification may be the responsibility of the patient or financially responsible party and his or her physician. I understand that Northside Hospital is willing to admit as requested by my physician. I also understand that I may be financially responsible for all hospital charges incurred as a result of admission should the utilization review program refuse to certify that the admission is appropriate, or should the certification effort occur too late to be valid. I understand that to protect myself from unnecessary personal financial losses, I must provide insurance coverage at time of registration, review my obligations with my insurance company, utilization review program, and personal physician without delay.

### ABOUT YOUR BILLING:

**Hospital and Provider-Based Services** — In addition to a bill received from Northside Hospital, you may receive a bill for the professional component of treatment. Although Northside Hospital may be a provider in an insurance network, the physician or professional service group may or may not be a covered provider of service. Medicare and Medicare Advantage patients will receive a coinsurance liability estimate. If the care received is outpatient care, the insurance carrier will process the claim(s) on an outpatient basis. Outpatient services may require co-insurance, deductible and/or co-pay, depending on insurance policy benefits.

**Physician Practice Locations** — If services are received in a physician practice, which is not a provider-based outpatient location of Northside Hospital, insurance benefits will be processed as a physician office visit.

**FINANCIAL RESPONSIBILITY:** Payment in full is expected at the time services are received. Accounts more than 30 days past due will accrue interest at the rate of 8 percent annually. This interest does not apply to deductibles/copayments of Medicare/Medicaid or other governmental programs. (Accounts under an agreed alternate payment contract will not be considered past due, provided the plan is accepted in writing in accordance with Northside Hospital's Payment Installment Agreement Plan up to one hundred eighty (180) days of service, depending upon the Payment Plan established, with all conditions of the payment plan met.) Insured patients are required to pay identified co-pay, unsatisfied deductible, and estimated co-insurance prior to any elective services unless alternate arrangements are made. Uninsured patients are required to make payment in full prior to any elective services unless alternate arrangements are made. This provision does not apply, and payment will not be requested, prior to emergency screening and stabilizing treatment as required by federal law.

**COMMUNICATION:** By providing my email address and/or phone number to Northside Hospital at any time, I authorize Northside Hospital or any of its affiliates, agents, contractors or business associates, to contact me (by any telephone numbers, including mobile phone numbers, email addresses, or other contact points that have been or may be provided by me or on my behalf) in connection with any matter relating to my treatment or payment, including appointment reminders, quality improvement communications, patient-portal related messages, debt collection issues, patient surveys, prescription notifications, and other similar types of messages. I understand that text and e-mail messages may be an insecure method of transmitting information and I accept the risks of agreeing to receive communications by text and/or email. I also understand that standard message and data rates may apply for text messages and that phone calls or text messages may use dialing equipment such as artificial or prerecorded voice technology or automated dialing systems. I understand that providing a mobile phone number or email address is not required in order to receive health care services at a Northside Hospital facility. I further understand that it is my responsibility to notify Northside Hospital immediately of any change in my telephone number or email address. I understand that I may revoke my consent to receive such communications by changing my notification preferences in my patient portal account or using the opt-out method that may be identified in the applicable communication, but that providing my phone number or email or agreeing to such communications at a later date will override any such opt-out and I will be required to opt-out again if such communications are no longer desired.

By signing below, I acknowledge and agree that I have read or had this form read to me and I understand and agree to its contents.

\_\_\_\_\_  
Signature of Patient or Legal Representative

\_\_\_\_\_  
Date/Time

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Date/Time

\_\_\_\_\_  
Relationship to Patient If Not the Patient

\_\_\_\_\_  
Interpreter Signature

\_\_\_\_\_  
Date/Time

\_\_\_\_\_  
Reason Patient Unable to Sign

Note: If phone/video interpretation used, record interpreter ID# \_\_\_\_\_

Interpreter comments (optional): \_\_\_\_\_

## RECEIPT OF NOTICE OF PRIVACY PRACTICES ACKNOWLEDGEMENT

I acknowledge receipt of the Notice of Privacy Practices ("Notice") from Northside Hospital, Inc. and the Northside Hospital medical staff. The Notice provides information about how Northside Hospital and the Northside Hospital medical staff members may use and disclose my health information. I have been encouraged to read the Notice in full.

I understand that Northside Hospital and its Medical Staff members operate as an "organized health care arrangement" and have presented me with a joint notice of privacy practices. Although the Hospital and Medical Staff members have established an organized health care arrangement for purposes of complying with privacy laws, some or all of the health care professionals performing services in this hospital or its outpatient centers are not employees or agents of the Hospital and remain independent contractors. Independent contractors are responsible for their own actions and Northside Hospital shall not be liable for the acts or omissions of any such independent contractors.

I understand that the Notice is subject to change. If Northside Hospital changes the Notice, I may obtain a copy of the revised Notice at Northside's website (www.northside.com).

\_\_\_\_\_  
Signature of Patient or Legal Representative

\_\_\_\_\_  
Date/Time

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Date/Time

\_\_\_\_\_  
Relationship to Patient If Not the Patient

\_\_\_\_\_  
Interpreter Signature

\_\_\_\_\_  
Date/Time

\_\_\_\_\_  
Reason Patient Unable to Sign

Note: If phone/video interpretation used, record interpreter ID# \_\_\_\_\_

Interpreter comments (optional): \_\_\_\_\_

### INABILITY TO OBTAIN ACKNOWLEDGEMENT FOR RECEIPT OF PRIVACY PRACTICES

Patient/Representative refused to sign  Patient not competent to sign and legal representative not present  Other \_\_\_\_\_

# A Northside Network Provider

English - Spanish - French - Korean

AFFIX PATIENT LABEL HERE

PATIENT'S NAME: \_\_\_\_\_ DATE OF BIRTH: \_\_\_\_\_

BY SIGNING BELOW I ACKNOWLEDGE AND AGREE THAT:

**Consent To Routine Procedures.** I consent to medical care and procedures while I am a patient at THIS MEDICAL PRACTICE OR ANY OTHER Northside Network Provider ("Practice"). This includes non-invasive testing or procedures, such as routine exams, needle sticks, physical assessments and treatments, administration of medications, drawing blood, bodily fluids or tissue samples, insertion of tubes, imaging procedures or physical therapy ("Routine Procedures") recommended by my physician or other provider. I also consent to minor procedures performed under local anesthesia, such as bone marrow aspiration or removal of skin tags. ("Minor Procedures.")

The Routine Procedures may be performed by physicians, nurses, technicians, physician assistants or other healthcare professionals. The Minor Procedures are performed by a physician or qualified midlevel provider. While these Procedures are routinely performed without incident, there may be material risks associated with each. It is not possible to list every risk for every Procedure, but in rare circumstances, the procedures may cause infection, loss of limb or function, damage to tissue or implants, paralysis or death. If I have any questions or concerns regarding these Procedures, I will ask my physician for more information. If I do not consent to a procedure, I will tell my physician or other provider when they recommend the procedure.

**Testing And Disposition Of Specimens, Devices, Foreign Objects.** I consent to each Practice or any lab used by the Practice retaining any tissue specimens, medical devices or foreign objects removed, expelled or otherwise separated from my body. If tissue specimens include products of conception or fetal remains, they may be disposed of by the lab after necessary examination. I agree that these items may be examined by pathologists, used for scientific or teaching purposes, and disposed of or retained according to the discretion of the Practice or lab, unless I request otherwise in writing before the procedure. I will let the Practice know if I have other requests for handling specimens. Any items I do not retrieve within fourteen days after the Procedure will be disposed of.

**Downloaded Prescription Records.** Each Practice may download my medication history from pharmacies, health plans, and other healthcare providers and include it in my electronic medical record to improve the coordination of my medical care. This may include information about medications prescribed to me for mental health conditions, sexually transmitted diseases, substance abuse disorders, and HIV/AIDS. If I do not want the Practice to obtain this information, I will notify the Practice in writing. I understand that my written revocation of consent will not be effective until received and acknowledged by the Practice in writing and it will not have any effect on actions taken prior to such revocation. Refusal to allow downloading prescription records does not prevent my physician from viewing records under the Georgia Prescription Drug Monitoring Program for narcotics.

**Testing For Blood-Borne Pathogens.** Georgia law allows testing for blood-borne pathogens in certain situations. (1) If a health care worker is exposed to my blood (e.g., suffers a needle stick), my blood may be tested for diseases including HIV/AIDS. Additional information about this test is available. I will be informed of test results. (2) If I am an obstetrical patient in the third trimester of pregnancy, the Practice may test me for HIV and syphilis as required by Georgia law. (3) For all other patients, if my physician recommends an HIV test, he or she will notify me and I will have the right to refuse the test at that time. If I have questions about any laboratory testing, I will ask my physician about the purpose of the test and may refuse it at that time.

**Students.** The Practice is engaged in health care education. At times care, examination and treatment may be delivered by students under the supervision of a physician or other authorized Practice personnel. Students will never have primary responsibility for my care; there will always be fully licensed health care professionals supervising the students and available to assist me. If I do not want students to participate or observe my care, I will notify my physician or other care provider at the time of service.

**Medications From Outside Source.** I agree to notify the Physician about medicines (including supplements and herbal products) that I am taking and to follow the Physician's instructions. If I bring medicine to the Practice for administration, the Practice may examine it so that it can be documented on my record, but the Practice is not responsible for the safety or proper dispensing of medication.

**Privacy, Individuals Involved In My Care.** I understand that, unless I request confidentiality, the privacy laws allow the Practice to communicate with family members or others who may be involved in my care. I agree that the providers can communicate with me in the presence of family members or others who come with me to my appointment. If I object, I will notify my provider and ask my family to leave when the provider is discussing care with me.

**Telehealth.** I consent to telehealth consultations recommended by my physician. During the consultation, my medical history and test results may be discussed with Georgia licensed health professionals through telecommunication technology. In some cases, a physical exam will be performed. Unless I object, a non-medical technician may be present to assist with the technology and, audio or video recordings may be taken. I can withhold or withdraw consent to the telehealth consultation at any time without affecting my right to future care, or risking the loss of any Medicaid benefits to which I may be entitled. If I do not consent to a telehealth consultation, some services may not be available at all Northside locations. I have been informed of available alternative options which may include in-person services. All state and federal laws, including privacy and confidentiality, apply to records of the telehealth consultation. The consulting physician will inform me of any other risks or benefits of the telehealth consultation. I have the right to see appropriately trained staff in-person immediately after the telehealth consultation if an urgent need arises. By scheduling or participating in telehealth services, I am consenting to those services.

**PHOTOGRAPHY AND RECORDING.** Providers may take photographs or videotapes of patients for medical documentation or identification. Photographs and related information may be published in professional journals or medical books, or used for any similar purpose in the interest of medical education, knowledge or research; provided, however, that in any such publication or use, I will not be identifiable. No protected health information will be released without my consent.

AFFIX PATIENT LABEL HERE

Some or all of the health care professionals performing services at Network Provider offices are independent contractors and are not facility agents or employees. Independent contractors are responsible for their own actions and the facility shall not be liable for the acts or omissions of any such independent contractors.

BY SIGNING BELOW I ACKNOWLEDGE AND AGREE THAT:

The practice of medicine is not an exact science. No guarantees have been made to me as to the result of any treatment or examination in the Practice; The healthcare professionals participating in my care will rely on my medical history and other information obtained from me, my family or others having knowledge about me, in determining whether to perform or recommend the Procedures; therefore, I agree to provide accurate and complete information about my medical history and conditions; I have been informed about and offered a copy of Northside's statement of rights and responsibilities; I consent to participation in and assistance with the Procedure(s) by Practice employees, medical personnel under the direct supervision and control of the Physician, and other medical personnel involved in my care; and If a health care worker is exposed to my blood as a result of care provided at this practice, my blood may be tested for HIV/AIDS

I have read or had all pages of this form read to me and understand its contents. If I am signing this form on behalf of another person, to the best of my knowledge, I am legally authorized to consent on that person's behalf.

Witness \_\_\_\_\_ Date/Time \_\_\_\_\_

Signature of Patient or Legal Representative \_\_\_\_\_ Date/Time \_\_\_\_\_

Relationship to Patient If Not the Patient \_\_\_\_\_

Interpreter Signature \_\_\_\_\_ Date/Time \_\_\_\_\_

Note: If phone/video interpretation used, record interpreter ID# Interpreter comments (optional): \_\_\_\_\_

Reason Patient Unable to Sign \_\_\_\_\_

NOTICE OF NON-DISCRIMINATION

Northside Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 404-845- 5898(Atlanta/Forsyth) ; 678-493-1507 (Cherokee)

Northside Hospital cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 404-845-5898 (Atlanta/Forsyth) ; 678-493-1507 (Cherokee).

Northside Hospital tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 404-845-5898 (Atlanta/Forsyth) ; 678-493-1507 (Cherokee)